



*Meeting:* **Adults and Communities Overview and Scrutiny Committee**

*Date/Time:* **Tuesday, 1 September 2015 at 2.00 pm**

*Location:* **Sparkenhoe Committee Room, County Hall, Glenfield**

*Contact:* **Miss. A. Rog (Tel. 0116 305 0455)**

*Email:* **anna.rog@leics.gov.uk**

### Membership

Mrs. R. Camamile CC (Chairman)

Mr. M. H. Charlesworth CC   Ms. Betty Newton CC  
Mr. S. J. Hampson CC   Mr. A. E. Pearson CC  
Mr. D. Jennings CC   Mr. T. J. Richardson CC  
Mr. M. T. Mullaney CC   Mr. S. D. Sheahan CC

**Please note: this meeting will be filmed for live or subsequent broadcast via the Council's web site at <http://www.leics.gov.uk/webcast>  
– Notices will be on display at the meeting explaining the arrangements.**

### AGENDA

<u>Item</u>	<u>Report by</u>
1. Minutes of the meeting held on 2 June 2015.	(Pages 5 - 10)
2. Question Time.	
3. Questions asked by members under Standing Order 7(3) and 7(5).	
4. To advise of any other items which the Chairman has decided to take as urgent elsewhere on the agenda.	
5. Declarations of interest.	
6. Declarations of the Party Whip in accordance with Overview and Scrutiny Procedure Rule 16.	



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|-----|--|--|-------------------|
| 7.  | Presentation of Petitions under Standing Order 36.   |  |                   |
| 8.  | Update on the Better Care Together Programme.  | Director of Adults and Communities                     | (Pages 11 - 24)   |
| 9.  | Leicestershire and Rutland Safeguarding Adult Board Annual Report 2014/15.                                 | Independent Chair of the Safeguarding Boards           | (Pages 25 - 146)  |
| 10. | Supported Accommodation for Older People in Leicestershire - Catherine Dalley House Elderly Persons' Home. | Director of Adults and Communities                     | (Pages 147 - 170) |
| 11. | Direct Payment Cards and Customer Journey Simplification.  | Director of Adults and Communities                     | (Pages 171 - 192) |
| 12. | Quarter 1 2015/16 Performance Report.  | Chief Executive and Director of Adults and Communities | (Pages 193 - 206) |
| 13. | Annual Adult Social Care Complaints and Compliments Report 2014-15.  | Director of Adults and Communities                     | (Pages 207 - 230) |
| 14. | Date of next meeting.  |  |                   |

The next meeting of the Committee is scheduled to take place on 6 October 2015 at 2.00pm.

The following meetings of the Committee have been scheduled to take place in 2016 at 2.00pm at County Hall:-

Tuesday 19 January 2016;  
 Tuesday 5 April 2016;  
 Monday 13 June 2016;  
 Tuesday 6 September 2016;  
 Tuesday 8 November 2016.

15. Any other items which the Chairman has decided to take as urgent.

## **QUESTIONING BY MEMBERS OF OVERVIEW AND SCRUTINY**

Members serving on Overview and Scrutiny have a key role in providing constructive yet robust challenge to proposals put forward by the Cabinet and Officers. One of the most important skills is the ability to extract information by means of questions so that it can help inform comments and recommendations from Overview and Scrutiny bodies.

Members clearly cannot be expected to be experts in every topic under scrutiny and nor is there an expectation that they so be. Asking questions of 'experts' can be difficult and intimidating but often posing questions from a lay perspective would allow members to obtain a better perspective and understanding of the issue at hand.

Set out below are some key questions members may consider asking when considering reports on particular issues. The list of questions is not intended as a comprehensive list but as a general guide. Depending on the issue under consideration there may be specific questions members may wish to ask.

### **Key Questions:**

- Why are we doing this?
- Why do we have to offer this service?
- How does this fit in with the Council's priorities?
- Which of our key partners are involved? Do they share the objectives and is the service to be joined up?
- Who is providing this service and why have we chosen this approach? What other options were considered and why were these discarded?
- Who has been consulted and what has the response been? How, if at all, have their views been taken into account in this proposal?

### **If it is a new service:**

- Who are the main beneficiaries of the service? (could be a particular group or an area)
- What difference will providing this service make to them – What will be different and how will we know if we have succeeded?
- How much will it cost and how is it to be funded?
- What are the risks to the successful delivery of the service?

### **If it is a reduction in an existing service:**

- Which groups are affected? Is the impact greater on any particular group and, if so, which group and what plans do you have to help mitigate the impact?
- When are the proposals to be implemented and do you have any transitional arrangements for those who will no longer receive the service?
- What savings do you expect to generate and what was expected in the budget? Are there any redundancies?
- What are the risks of not delivering as intended? If this happens, what contingency measures have you in place?